

Mitotec Precision, Quality Policy is embodied in our Mission Statement and Quality Principles and state the position and goals for quality and quality improvements and establish functional emphasis for quality and quality improvements in all areas of the company.

Mitotec Precision Mission Statement

Mitotec Precision is committed to providing high value, competitively priced, precision components through mutually successful partnerships with our customers, employees and suppliers, through open communications, trust and teamwork.

Mitotec Precision Quality Policy Principles

- **Customer Focus:** To achieve customer satisfaction and demonstrate leadership in our markets, the quality of our products and services must be our priority by providing high value precision components.
- **Leadership:** Management establishes and maintains the Quality Management System to support each employee in doing a good job, the first time, every time, thru our Quality Policy and Objectives.
- **Engagement of People:** Our ability to achieve customer satisfaction and provide continuous quality and productivity improvements, preventing and solving problems. depends on supplier and employee engagement utilizing open communication, trust, honesty, and teamwork with people at all levels.
- **Process Approach:** Our quality is prevention-oriented. Effective planning and execution of a system of interrelated processes will provide higher quality products and services at lower costs with increased productivity and customer satisfaction. By identifying, Providing and supporting the resources required by the process.
- **Improvement:** Continual improvement of our quality management system and manufacturing operation are a permanent objective.
- **Evidence-based Decision Making:** Effective decisions are based on the analysis of data and information.
- **Relationship Management:** Our customers, employees, suppliers, community and other interested parties are our partners. We must provide clear specifications and requirements. Our partners must provide materials, components and services which conform to our specifications and requirements.

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